

TERMS AND CONDITIONS

Silver Streak Senior Solutions

Effective Date: December 11, 2025

Welcome to Silver Streak Senior Solutions! We're here to help seniors with urgent needs, but before we get started, let's get a few things straight (yes, we know legal documents aren't exactly page-turners, but stick with us—we promise to keep it as painless as possible).

By accepting assistance, funding, grants, or services from Silver Streak Senior Solutions (that's us, "we," "our," or "the Organization"), you (the "Applicant," "Recipient," or "you") agree to these Terms and Conditions. If you don't agree, well, that's okay—but we won't be able to help you.

1. NO RESPONSIBILITY FOR INSPECTIONS OR REPAIRS

Here's the deal: We may help fund repairs, modifications, or services, but we are NOT inspectors, contractors, or warranty providers. We don't inspect the work before, during, or after it's done. We're not climbing on your roof, crawling under your house, or checking whether your new grab bar can support a linebacker.

You acknowledge and agree that:

- We do not guarantee the quality, safety, or workmanship of any repairs or services we help fund.
- We are not liable for any defects, damages, injuries, or issues arising from work performed by third-party providers.
- If something goes wrong with the work, take it up with the person who did it—not us.

Translation: We're funding helpers, not quality control experts.

2. WE DON'T EMPLOY ANYBODY (SERIOUSLY, NOBODY)

Let's be crystal clear: We do not employ, supervise, or control ANY of the people we refer to you. Not the contractors, not the repair folks, not the social workers, not the notaries, not even the guy who fixes your porch railing. They are all independent third parties.

You agree that:

- Any disputes, claims, or issues with service providers must be resolved directly with those providers.
- We are not responsible for the actions, negligence, misconduct, or failure to perform by any third party.
- We're just making introductions here—like a really helpful friend, but not your boss or theirs.

3. NO CLASS ACTION LAWSUITS (WE MEAN IT)

You agree to resolve any disputes with us on an individual basis. That means:

- You CANNOT file, join, or participate in any class action lawsuit against Silver Streak Senior Solutions.
- You CANNOT participate in any class-wide arbitration, collective action, or consolidated proceeding.

- Each person's situation is unique, and so is their dispute resolution process.

This waiver is binding and enforceable to the fullest extent permitted by law. If you don't like it, please don't accept our assistance.

4. DISCRETIONARY FUNDING (AKA: WE DECIDE)

All funds, grants, and assistance provided by Silver Streak Senior Solutions are:

- Completely at the discretion of our Board of Directors.
- Subject to availability of funds (we can't give what we don't have).
- Not guaranteed, not automatic, and not an entitlement.

We reserve the right to approve or deny any request for any reason, including but not limited to:

- Lack of qualification or eligibility.
- Insufficient documentation.
- Scope of work outside our mission or priorities.
- Requests that are not urgent or essential needs.

Example: We love your patriotism, but we're not funding decorative flagpoles, garden gnomes, or that vintage car restoration you've been dreaming about. Urgent needs only, folks.

5. WHAT WE DON'T FUND (THE "NICE TRY" CLAUSE)

We do not provide funding for:

- Non-urgent or cosmetic improvements.
- Luxury items or recreational projects.
- Political campaigns, lobbying efforts, or partisan activities.
- Legal fees (yours or anyone else's).
- Anything that falls outside our mission of addressing urgent senior needs.

If you're not sure whether your request qualifies, just ask! Email us at support@silverstreakseniorsolutions.com.

6. MANDATORY ARBITRATION (LET'S TALK IT OUT)

If you have a dispute with us, you agree to resolve it through binding arbitration rather than in court. Here's how it works:

- Arbitration will be conducted by a neutral arbitrator in accordance with the rules of the American Arbitration Association (or similar organization).
- The arbitration will take place in Tarrant County, Texas, or via video conference.
- The arbitrator's decision is final and binding.
- You waive your right to a jury trial.

This is faster, cheaper, and less stressful than litigation—trust us.

7. YOU PAY YOUR OWN LEGAL FEES

If any dispute arises between you and Silver Streak Senior Solutions, each party is responsible for their own attorney's fees and legal costs. We will not pay yours, and we expect you won't pay ours. Fair is fair.

8. NON-DISCRIMINATION POLICY

Silver Streak Senior Solutions does not discriminate on the basis of race, color, religion, sex, gender identity, sexual orientation, national origin, age, disability, veteran status, or any other protected characteristic under federal, state, or local law.

We're here to help everyone who qualifies—period.

9. RIGHT TO DENY ASSISTANCE

We reserve the right to deny assistance if:

- You do not meet our eligibility requirements.
- The requested assistance is outside our scope or mission.
- The request is not considered an urgent need.
- Funds are unavailable.
- We determine, in our sole discretion, that assistance is not appropriate.

We aim to help as many people as possible, but we have to make tough decisions sometimes.

10. LIMITATION OF LIABILITY

To the maximum extent permitted by law, Silver Streak Senior Solutions, its Board of Directors, officers, employees, volunteers, and affiliates shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from:

- The provision or denial of assistance.
- The quality or performance of third-party service providers.
- Any reliance on information or referrals provided by us.

Our total liability to you, if any, shall not exceed the amount of funding or assistance actually provided to you.

11. SEVERABILITY

If any part of these Terms and Conditions is found to be invalid or unenforceable, the rest remains in full effect. Think of it like removing one bad apple—the rest of the basket is still good.

12. CHANGES TO THESE TERMS

We reserve the right to update or modify these Terms and Conditions at any time. Changes will be effective immediately upon posting on our website or notification to Recipients. Continued acceptance of assistance after changes are made constitutes acceptance of the new terms.

13. GOVERNING LAW

These Terms and Conditions are governed by the laws of the State of Texas, without regard to conflict of law principles. Any disputes shall be resolved in Tarrant County, Texas.

14. ENTIRE AGREEMENT

These Terms and Conditions constitute the entire agreement between you and Silver Streak Senior Solutions regarding the provision of assistance. Any prior agreements, understandings, or representations are superseded by this document.

15. CONTACT INFORMATION

Got questions? Concerns? Just want to say hi? Reach out to us:

Silver Streak Senior Solutions
900 N Bluemound Rd Ste 144 PMB 103
Saginaw, TX 76131

Email: support@silverstreakseniorsolutions.com

ACKNOWLEDGMENT AND ACCEPTANCE

By accepting assistance from Silver Streak Senior Solutions, you acknowledge that:

- You have read and understood these Terms and Conditions.
- You agree to be bound by them.
- You're probably relieved this document is finally over (we are too).

Thank you for trusting Silver Streak Senior Solutions to assist you. We're honored to serve our senior community, and we're here to help—within reason, within our means, and within these terms.

Now let's get to work making life a little easier for you!

Silver Streak Senior Solutions
"Helping Seniors Shine"

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